

# How to get here

# **Agnew** For All

#### **Traveling from M1:**

- Merge onto M1
- Continue onto A12
- Keep right at the fork to stay on A12
- Keep right
- Use the left 2 lanes to merge onto Lagan Bridge/M3 towards City Airport/Bangor
- · Use the left 2 lanes to take the exit to-wards Queen's Island
- Turn right onto Sydenham Rd
- Turn left

### **Traveling from M2:**

- Continue onto M2
- Continue onto M3
- Use the left 2 lanes to take the exit towards Queen's Island
- · Turn right onto Sydenham Rd
- Turn left

### **Traveling from City Centre:**

- Head east on Donegall Square N/A1
- Continue onto Chichester St
- Use any lane to turn left onto Victoria St
- Use the right 3 lanes to turn slightly right onto Waring St/A2
- Continue to follow A2
- Use the left lane to turn slightly left to stay on A2
- Turn left onto Queens Quay
- At the roundabout, continue straight onto Sydenham Rd
- Turn left

### **Public Transport**

- The nearest bus stop is within 150m (164yds) of the venue.
- The nearest Rail station is Titanic Quarter 483m (528 yds) awa.

### **Opening times**

Monday- Friday 9:00am-5:30pm

Saturday 9:00am-1:00pm

Sunday CLOSED

### Online maps

Enlarge map to view in detail or access directions on your smart phone by selecting your preferred app below.







Map data @2023 Googl

**≰**Maps







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# **Parking**

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Customer parking spaces are located in front of/to the left of the showroom.



Blue Badge / Accessible Parking Bays There are disabled and electric car spaces available.

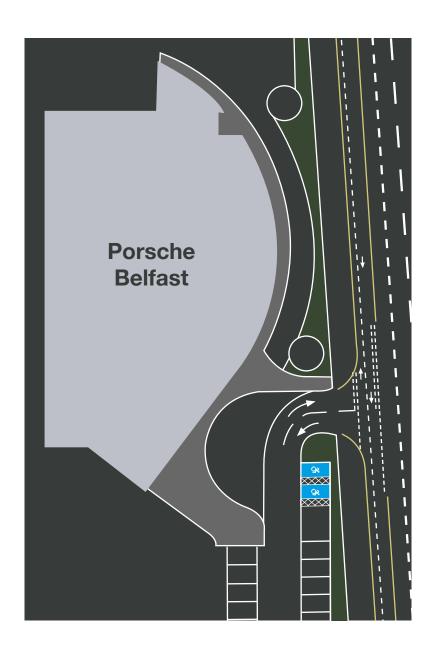


Wheelchair Access

Our entrance is to the left of the car park.

### About the car park

- The car park is located at the side of the venue.
- The car park type is open air/surface.
- There is/are 2 Blue Badge parking bay(s) within the car park.
- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- The car park surface is tarmac.
- There is not a road to cross between the car park and the entrance.
- The car park does not have a height restriction barrier.
- There is no drop off area



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# Access

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Ramped Access Automatic doors

#### **Outside**

This information is for the entrance located at the front of the venue.

- The main door(s) are automatic sliding doors that open both ways.
- · The doors are double width
- There is also a push door to the left-hand side



Level Access

#### Inside

- There is level access to the service(s).
- This venue does play background music.
- Music is played in the showroom area.
- Motorised scooters are allowed in public parts of the venue.
- The lighting levels are bright.

### See inside the showroom (video)



Play Video
Opens in browser





Accessible Toilet

#### **Toilets**

Inside the venue, there is level access to the female and male toilets.

Accessible toilet facilities are available



**Quiet Space** 

#### **Quiet space**

We also have a quiet space available in the showroom which contains a sensory pack (ear defenders, darkened glasses and fidget toys) to help calm anxiety. These are available upon request either prior to or during your visit.

#### **Additional information**

- Documents are not available in Braille.
- Documents can be requested in large print.
- A bowl of water can be provided for an assistance dog.
- A member of staff trained in BSL skills is not normally on duty.
- This service cannot be requested.
- Home visits / services are not available.
   Teams available

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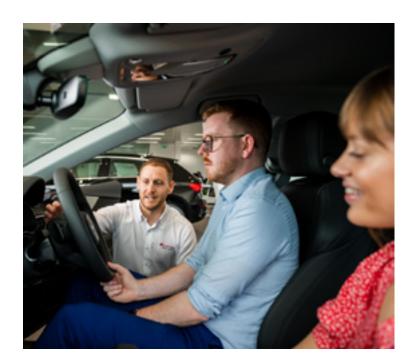
# If you feel anxious

## **Agnew** For All

At every Agnew Group site, we have Accessibility Champions who have undergone training by Autism NI and MindWise. They can support you or anyone in your family who may need extra support during your visit.









**Quiet Space** 

### **Quiet Space / Sensory Anxiety**

We have a quiet space available in the showroom.

There is also a sensory pack available (ear defenders, darkened glasses and fidget toys) to help calm anxiety. These are available upon request either prior to or during your visit.

### Off peak hours — Sales and Service

If you do require any additional support, you may want to visit us in our off-peak hours.

Monday to Friday 11.30am – 1.30pm

If there's anything else we can do to make your visit more comfortable, please let us know.



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# What to expect

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### Sales appointment

We find it helps both the customer and us if an appointment is made in advance. This will help to make your visit shorter.

- If you have made an appointment a member of our team should have contacted you to take some information prior to your appointment.
- We have complimentary refreshments in our dealerships and a seating area for you to wait.
- Our showroom vehicles are open for you to view and sit in.

### What you should bring for a Sales Appointment

- Both parts of Driving Licence
- · All sets of keys if you are part exchanging
- Vehicle Registration Document











Vehicle Registration Document

### Who will you meet?

During your visit it is likely that you will meet several members of staff from our reception and sales teams. These may include:







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#### **Test drive**

You can test drive the car unaccompanied on a pre-designated demonstration route that we have planned for you.

This allows you to experience the drive, the functionality of the key features of the vehicle and ensure you are happy with the vehicle of choice.



Both parts of licence

Please remember that we require both parts of your driving licence to facilitate this.

#### **Deposits**

Deposits can be taken in the showroom or by phone via card, and final payments prior to delivery can be arranged by bank transfer from the comfort of your own home.

#### **Your Quotation**

We will have a fully comprehensive quotation prepared on the vehicle you have chosen. This will include a range of funding options, should you require them.

### Part Exchange

If you are part exchanging your current vehicle we should have given you a valuation prior to your visit. We can carry out a final physical inspection of your vehicle when you visit us. How to get here

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# Website accessibility

## **Agnew** For All

Website accessibility agnewcars.com/accessibility



#### ReachDeck Toolbar

Need help reading our website? No problem!

We've added the ReachDeck Toolbar to our site. If you struggle with reading, have a visual impairment, or prefer to read in your own language, the ReachDeck Toolbar can help.



#### Try it out for yourself...

Click on the orange 'speak' button that you can see in the bottom left-hand corner of all our website pages.

#### **How Does the ReachDeck Toolbar Help?**

The ReachDeck Toolbar will help you to read and translate the content on our website.

#### Its features include:

- Text-to-speech: click on or select any text to hear it read aloud
- Translation: translate content into over 100 languages
- Text magnification: enlarge text and hear it read out loud
- MP3 generation: convert selected text into an MP3 audio file
- Screen mask: reduce glare with a tinted mask
- Web page simplifier: remove clutter from the screen display only the main text
- Picture dictionary: displays pictures related to text selected on the page

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