

## **Accessibility Statement**

This Accessibility Statement applies to this website and is maintained by **Harris Bus & Coach**. We are committed to ensuring our digital services are accessible to the widest possible audience, including people with disabilities. Our goal is to comply with the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA, in line with the requirements of the Equality Act 2010.

### **Our Commitment to Accessibility**

We aim to:

- Ensure our content is perceivable, operable, understandable and robust, aligning with UK accessibility regulations.
- Provide equal access to information and services for all users, regardless of disability or assistive technologies used.
- Continue improving our websites as part of our digital compliance programme, consistent with the accessibility expectations outlined in your internal compliance updates.

### **Compliance Status**

This website is fully compliant with WCAG 2.2 AA.

### **What We Are Doing to Ensure Accessibility**

We are actively:

- Conducting ongoing accessibility checks as part of our digital compliance cycle.
- Working with our website providers to confirm compliance with the European Accessibility Act where relevant (for EU-targeting sites).
- Adding accessibility tools and enhancements across our websites (already implemented per internal updates).
- Updating our content and documents for improved accessibility on a rolling basis.

### **Reporting Accessibility Issues**

If you experience any accessibility problems or need information in a different format (such as large print, accessible PDF, audio description, or another format), please contact [info@harrishiger.co.uk](mailto:info@harrishiger.co.uk). We will respond within a reasonable time frame.

### **Enforcement Procedure**

If you are not satisfied with our response:

- Users in the UK may contact the Equality Advisory and Support Service (EASS).
- Users in the EU may contact their national Equality Body or Digital Accessibility Authority.

This aligns with the enforcement guidance referenced in UK public sector regulations.