Agnew For All

Everything you need to know before visiting us

Mercedes-Benz Portadown
Retail customer

How to get here

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Traveling from M1/A1:

- Take the B3 exit towards Loughbrickland / Tandragee / Rathfriland / Armagh /A51
- Turn right onto Lisnagade Rd
- At the roundabout, take the 1st exit onto Mill St/A50
- Turn left onto Moyallan Rd/A50
- At the roundabout, take the 2nd exit onto Gilford Rd/A50
- At the roundabout, take the 1st exit onto Carrick-blacker Rd/A50
- Turn right onto Bachelors Walk and turn right onto Bridge St/A27
- At the roundabout, take the 2nd exit Seagoe Rd/B2
- Turn left onto Carn Ct Rd

Traveling from M2:

- Merge onto M1
- At junction 11, take the M12 exit to Craiga-von/Portadown/Armagh
- Turn left onto M12
- At junction 2, take the B2 exit to Carn/Seagoe
- At the roundabout, take the 1st exit onto B2
- Turn left onto Carn Ct Rd

Traveling from Portadown:

- Head north-east on Northway/A3
- Turn right onto B2
- At the roundabout, take the 2nd exit and stay on B2
- Turn left onto Carn Ct Rd

Public Transport

- There is a bus stop within 643m (704yds) of the venue.
- The nearest National Rail station is Portadown Train Station (2.6 miles).

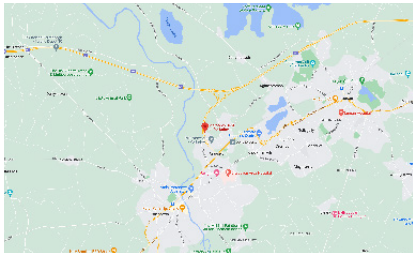
Opening times

Monday- Friday	8:30am-5:30pm
Saturday	9:00am-1:00pm
Sunday	CLOSED

Online maps

Enlarge map to view in detail or access directions on your smart phone by selecting your preferred app below.

View Map
Opens in browser



Map data ©2023 Google

Maps | Google Maps | bing maps | here

Parking

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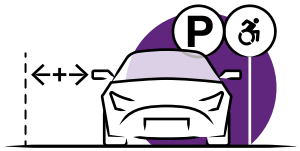
Customer parking spaces are located directly in front of the showroom



Blue Badge / Accessible Parking Bays

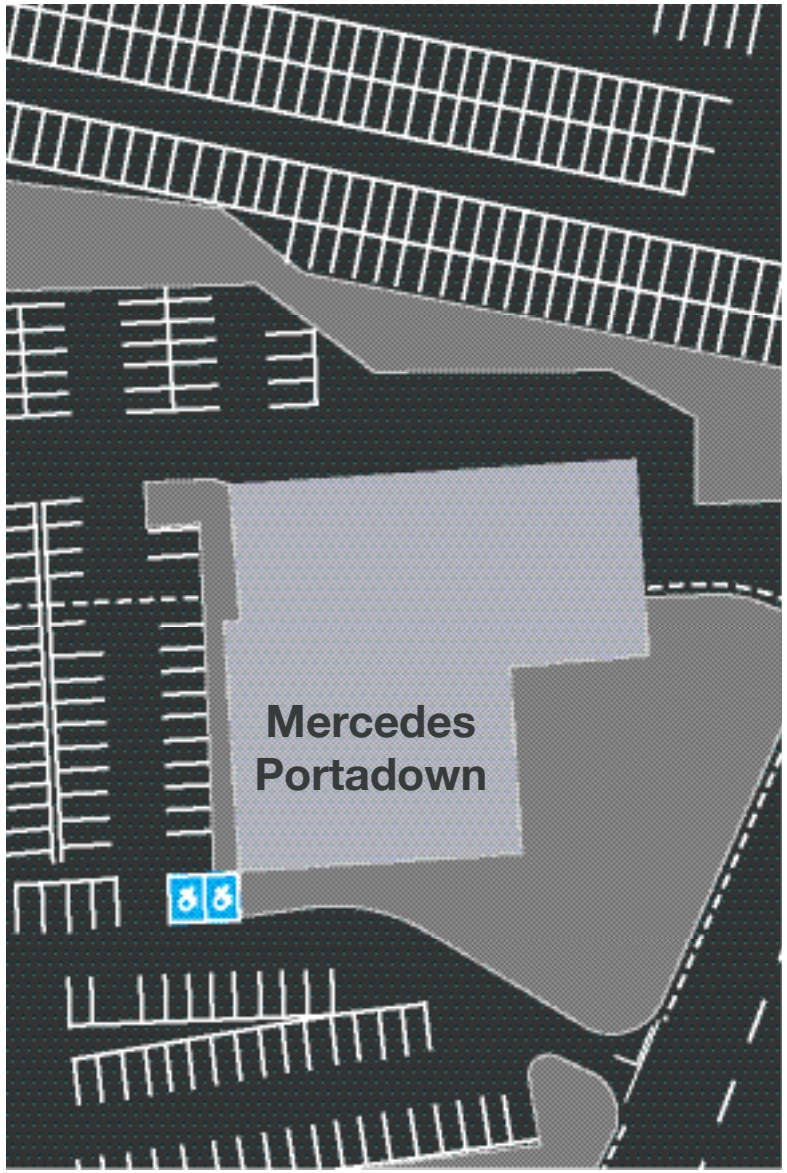
There are 2 Blue Badge parking bay(s) within the car park.

Wheelchair Access
with assistance

The route from the car park to the entrance is accessible to a wheelchair user with assistance. The main entrance is at the front of the dealership painted in bold black and made up of two sets of automatic sliding doors.

About the car park

- The car park is located at the side of the venue.
- The car park type is open air/surface.
- The car park surface is tarmac.
- There is not a road to cross between the car park and the entrance.
- The car park does not have a height restriction barrier.
- No drop off area



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Access

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Ramped Access
Automatic doors

Outside

This information is for the entrance located at the front of the venue.

- The main door is automatic

Level Access

Inside

- There is level access to the service(s).
- This venue does play background music.
- Music is played in the showroom area.
- Motorised scooters are allowed in public parts of the venue.
- The lighting levels are good.

See inside the showroom (video)

Play Video
Opens in browser

Accessible Toilet

Toilets

Inside the venue, there is level access to the female and male toiles

Accessible toilet facilities are available.

Quiet Space

Quiet space

We also have a quiet space available in the showroom which contains a sensory pack (ear defenders, darkened glasses and fidget toys) to help calm anxiety. These are available upon request either prior to or during your visit.

Additional information

- Documents are not available in Braille.
- Documents can be requested in large print.
- A bowl of water can be provided for an assistance dog.
- A member of staff trained in BSL skills is not normally on duty.
- This service cannot be requested.
- Home visits / services are not available. Teams available

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If you feel anxious

Agnew For All

At every Agnew Group site, we have Accessibility Champions who have undergone training by Autism NI and MindWise. They can support you or anyone in your family who may need extra support during your visit.

AutismNI Northern Ireland's Autism Charity

MindWise

Quiet Space

Quiet Space / Sensory Anxiety

We have a quiet space available in the showroom.

There is also a sensory pack available (ear defenders, darkened glasses and fidget toys) to help calm anxiety. These are available upon request either prior to or during your visit.

Off peak hours — Sales and Service

If you do require any additional support, you may want to visit us in our off-peak hours.

Monday to Friday	**11.30am – 1.30pm**

If there's anything else we can do to make your visit more comfortable, please let us know.

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Sales appointment

We find it helps both the customer and us if an appointment is made in advance. This will help to make your visit shorter.

- If you have made an appointment a member of our team should have contacted you to take some information prior to your appointment.
- We have complimentary refreshments in our dealerships and a seating area for you to wait.
- Our showroom vehicles are open for you to view and sit in.

Who will you meet?

During your visit it is likely that you will meet several members of staff from our reception and sales teams. These may include:

Reception Team

Sales Manager

Sales Executive

What you should bring for a Sales Appointment

- Both parts of Driving Licence
- All sets of keys - if you are part exchanging
- Vehicle Registration Document

Both parts of licence

Keys

Vehicle Registration Document

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Test drive

You can test drive the car unaccompanied on a pre-designated demonstration route that we have planned for you.

This allows you to experience the drive, the functionality of the key features of the vehicle and ensure you are happy with the vehicle of choice.

Both parts of licence

Please remember that we require both parts of your driving licence to facilitate this.

Deposits

Deposits can be taken in the showroom or by phone via card, and final payments prior to delivery can be arranged by bank transfer from the comfort of your own home.

Your Quotation

We will have a fully comprehensive quotation prepared on the vehicle you have chosen. This will include a range of funding options, should you require them.

Part Exchange

If you are part exchanging your current vehicle we should have given you a valuation prior to your visit. We can carry out a final physical inspection of your vehicle when you visit us.

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agnewcars.com/accessibility

Recite me

ReachDeck Toolbar

Need help reading our website? No problem!

If you struggle with reading, have a visual impairment, or prefer to read in your own language, the Recite Me Toolbar can help.

Try it out for yourself...

Click on the orange 'speak' button that you can see in the bottom left-hand corner of all our website pages.

How Does the Recite Me Toolbar Help?

The Recite Me Toolbar will help you to read and translate the content on our website.

Its features include:

- **Text-to-speech**:
  click on or select any text to hear it read aloud
- **Translation**:
  translate content into over 100 languages, including 65 text to speech voices
- **Page summariser**:
  remove unnecessary content and simplify the text to make it easily understandable
- **Screen mask & ruler**:
  filter out unnecessary content to focus on the content you want to read
- **Text-only mode**:
  removes all images, video and design leaving just text and links for you to read
- **Dictionary:**
  easily highlight a word and find the definition on the page
- **Text styling & customisation:**
  change the website's colour, text, font style, size, and spacing to suit you.
- **Download audio**:
  highlight a section of text and download it as an audio file to consume offline

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